



JOB DESCRIPTION

TITLE:	Legendary Rewards Club Associate
DEPARTMENT:	Legendary Rewards Club
SUPERVISOR:	Legendary Rewards Club Manager
WAGE:	DOQ
SHIFT:	Full-time Days/Nights/Weekends/Holidays or as needed
CLASSIFICATION:	Non-exempt
REQUIREMENTS:	Gaming license

JOB SUMMARY: Under the direction of the Legendary Rewards Club Manager, the Legendary Rewards Club Associate is responsible for representing the Casino, assisting Guest, and facilitating promotions and events. Friendly, professional attitude always required. Must be willing to work nights, weekends, and holidays. Neat clean appearance is a must.

JOB QUALIFICATIONS:

- High school diploma / GED preferred.
- Gaming experience preferred. Strong organizational skills, accurate and detail oriented.
- Previous experience in a guest service environment.
- General knowledge of gaming, including slots, video, bingo, and card games a plus.
- Computer experience with database.
- Must maintain a professional appearance.
- Positive customer service, communication and listening skills.
- Ability to maintain strict confidentiality and maintain a professional demeanor.

DUTIES AND RESPONSIBILITIES:

- Must adhere to Legendary Waters resort & Casino's policies and procedures.
- Must adhere to all appearance and uniform standards.
- Actively promote the Legendary Club and its benefits to casino guests.
- Conduct promotions and help facilitate special events and entertainment.
- Distribute information about Legendary Waters Resort & Casino to guests.
- Retain information about all promotions, entertainment, and events.
- Make announcements regarding all promotions, entertainment, and events.
- Input all new members into computer and print Legendary Club cards.

- Reprint lost or stolen cards.
- Must be able to lift to 25 lbs.
- Must be able to stand for long periods of time.
- Performs other duties as assigned.

Smoke free environment.

The Red Cliff Tribal Council has a drug free workplace policy and adheres to the intent of the drug free workplace act. All new hires are subject to a drug test prior to starting.

Native American preference applies, yet all qualified applicants will be considered.

Applications are available at the casino cashier's window and online at www.legendarywaters.com.

Posted: 4/4/2024

Position(s): 1

Deadline: Until filled

For more Information contact: Seth Morris, THRP.

Human Resource Manager

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