

## **JOB DESCRIPTION**

TITLE: Security Guard

**DEPARTMENT:** Security

SUPERVISOR: Security Manager

WAGE: Negotiable

SHIFT: Days/Nights/Weekends/Holiday as needed

CLASSIFICATION: Non-exempt REQUIREMENTS: Gaming license

JOB SUMMARY: Under the direction of the Security Manager, a Security Guard maintains security over the entire facility during the assigned shift. Escorts all internal money transfers throughout the casino and oversees patron and employee safety. Friendly, professional attitude always required. Must be willing to work nights, weekends, and holidays. Neat, clean appearance is a must.

#### **JOB QUALIFICATIONS:**

- High school diploma/GED required.
- Background in Law Enforcement and/or security training preferred.
- Must demonstrate knowledge in security and general gaming operations.
- Good public relations skills and the ability to deal with irate individuals.
- Report writing skills required.
- Excellent communication skills required.
- Excellent customer service.
- Must be able to convey information clearly.
- Must be able to maintain composure in stressful, high-pressure situations.

### **DUTIES AND RESPONSIBILITIES:**

- Must adhere to Legendary Waters Resort & Casino's policies and procedures.
- Must adhere to all appearance and uniform standards.
- Must adhere to all safety and sanitation procedures.
- Responsible for public safety and protection of assets and property.

- Generates necessary written reports regarding security-related incidents involving guest, employees, and/or the facility.
- Escorts and observes guest and employees, to ensure their safety and protection; identifies potential safety hazards and reports same to the appropriate individual, for proper resolution.
- Interacts with guest and employees in a positive, professional manner.
- Assist Slot Attendants on verifying of payouts and hand pays.
- Maintains or escorts a series of keys, accessing locked areas, as necessary.
- Maintains a working knowledge of those guests who have been banned from reentering the property.
- Oversees all monetary transactions between the Cage and Gaming Tables in compliance with gaming regulations.
- Must be able to stand and walk for extended periods of time.
- Lifting more than 25 lbs.

#### Smoke free environment.

The Red Cliff Tribal Council has a drug free workplace policy and adheres to the intent of the drug free workplace act. All new hires are subject to a drug test prior to starting.

Native American preference applies, yet all qualified applicants will be considered.

# Applications are available at the casino cashier's window and online at <a href="https://www.legendarywaters.com">www.legendarywaters.com</a>.

Posted: 11/21/2023

Position:(s) 2

**Deadline: Until filled** 

For more Information contact: Seth Morris, THRP.

**Human Resource Manager** 

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