



JOB DESCRIPTION

TITLE: Waiter/Waitress
DEPARTMENT: Food and Beverage
SUPERVISOR: F&B Manager/Restaurant Supervisor
WAGE: Negotiable
SHIFT: Morning
CLASSIFICATION: Non-exempt, Full-time
REQUIREMENTS: Non-Gaming License

JOB SUMMARY: Under the direction of the F&B Manager/ and or the Restaurant Supervisor, this position will serve customers by taking orders, serving food, and preparing tables. An important part of the work is to make customers feel welcome and comfortable during their meal. To provide friendly, excellent service to every guest who dines in the restaurant. Friendly, professional attitude always required. Must be willing to work weekends, nights, and holidays. Neat, clean appearance is a must.

JOB QUALIFICATIONS:

- High school diploma/GED preferred.
- Must have experience and/or knowledge of serving food and beverages.
- Knowledge of Restaurant (POS) touchscreen system.
- Must be able to accurately process money transactions providing change when necessary.
- Must be able to provide customers with service in a timely, friendly, professional manner.
- Excellent customer service skills
- High standards of personal hygiene.
- An awareness of health and safety issues.
- The ability to remain calm under pressure.
- Ability to multi-task.

DUTIES AND RESPONSIBILITY:

- Must adhere to Legendary Waters Resort & Casino's policies and procedures.
- Must adhere to all appearance and uniform standards.
- Greeting guest as they arrive and show them to their table.
- Giving out menus and taking orders for food and drinks.
- Serving food and drinks.
- Returning to each assigned table periodically to ascertain whether additional items are desired.
- When guests have completed their meal, a dessert is suggested, and the check is presented.
- Acknowledges and responds to guest immediately.
- Making sure tables are clean and tidy.
- Stock and maintain wait station.
- Follow opening and closing procedures for wait stations and seating areas.
- Ability to lift 25 lbs.
- Stand and walk for long periods of time.
- Perform other duties as required.

Smoke free environment.

The Red Cliff Tribal Council has a drug free workplace policy and adheres to the intent of the drug free workplace act. All new hires are subject to a drug test prior to starting.

Native American preference applies, yet all qualified applicants will be considered.

Applications are available at the casino cashier's window and online at www.legendarywaters.com.

Posted: 2/28/23

Position:(s) 2

Deadline: Until filled

For more Information contact: Seth Morris, THRP.

Human Resource Manager,

37600 Onigamiing Drive, Red Cliff, WI 54814

smorris@legendarywaters.com (715)779-9401